

# **To Order My Services Please Complete the Form Below**

Client:

Pet Sitter:

The Client wishes to engage the Pet Sitter as a contractor to undertake the services as set out on the pet sitting registration form.

This pet sitting service agreement is valid from \_\_\_\_\_ to \_\_\_\_\_ or when either party gives at least 48 hours' notice of termination.

## **1 Relationship and Duties**

- 1.1 The pet sitter will perform all reasonable duties as specified on the pet sitting registration form with a responsible, professional and caring attitude.
- 1.2 The pet sitter will abide by all regulations and compliance of the pet sitting industry.

## **2 Liability**

- 2.1 It is the client's responsibility to ensure that the property, contents and their pet(s) are adequately insured for the duration of this agreement.
- 2.2 The client shall indemnify the pet sitter in respect of all costs and damages, from any claim, from any person or animal suffering either injury or death caused by the client's pet.
- 2.3 The pet sitter shall not be liable for any mishap, of any nature, which may occur to a pet or is caused by a pet, who has unsupervised access to the outdoors.

## **3 Registration & Medical Conditions**

- 3.1 The client will need to complete a pet sitting registration form with essential information.
- 3.2 The client must provide accurate information on any medical conditions, special needs that may affect the duties of the pet sitter.

## **4 Pet Sitting Payments and Expenses**

- 4.1 The client will pay the pet sitter a rate of \_\_\_\_\_. There will be no reductions if the client either leaves late or returns earlier than arranged.
- 4.2 The client will pay for additional expenses that are vital for the care of the pet(s). These include but are not limited to pet food, litter or cleaning supplies, transportation, unexpected visits and emergency health care expenses. The pet sitter shall retain and submit receipts as proof of additional expenses.
- 4.3 An agreed deposit will be required in advance of the pet sit and then the remaining amount will be due three days from when the pet sit ends.
- 4.4 Non or late payment of fees or other charges is a breach of this agreement. A weekly administration charge may be incurred by the client until payment is received in full.
- 4.5 If any fees or other charges are not paid by the next pet sit, the pet sitter reserves the right to terminate the agreement without notice thereafter.

## **5 Cancellation or Termination of Agreement**

- 5.1 This agreement can be terminated by either party giving the other party a minimum of 48 (forty eight) hours written notice (which may be by email) of termination. If the minimum

notice is not given then the pet sitter has the right to charge a 30% cancellation fee of the total amount due. However, if the cancellation is due to unforeseen circumstances the pet sitter may not charge this cancellation fee.

- 5.2 Should any pet become aggressive or dangerous the pet sitter reserves the right to terminate this agreement. The pet sitter will contact the owner in order for the dog to be placed with a guardian. If there are no guardians available, the pet sitter will put the pet into a kennel or animal care facility at the client's expense.
- 5.3 Any wrongful or misleading information on the pet sitting registration form may constitute a breach of terms of this agreement and be grounds for instant termination thereof.
- 5.4 Termination under the circumstances described in 5.2 or 5.3 shall not entitle the client to any refunds nor relief of any outstanding payments due.

## 6 Emergencies

- 6.1 In the event of an emergency, the pet sitter shall contact the client at the numbers provided on the pet sitting registration form to confirm the client's choice of action. If the client cannot be reached in a timely manner then the pet sitter is authorised to:
  - 6.1.1 Transport the pet(s) to the listed veterinarian on the pet sitting registration form.
  - 6.1.2 Request on-site treatment from a veterinarian.
  - 6.1.3 Transport the pet(s) to an emergency clinic if the previous two options are not feasible.

## 7 Security and Data Protection

- 7.1 The pet sitter will keep safe and confidential all keys, house access codes, any security and personal information of the client.
- 7.2 All client property will be returned to the client either at the end of the agreement or when requested by the client.

Pet sitter can use photos and videos of my pet for marketing purposes Yes  No

I have read, understood, and agree to the Pet Sitting Agreement and know this is a legally binding contract.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Pet Sitter Signature: \_\_\_\_\_

Date: \_\_\_\_\_